

ADOPTION NOTICE

Colorado PUC Tariff No. 2

Fusion Cloud Services, LLC

(Name of Adopting Utility)

Effective on January 1, 2022 this utility makes its own in every respect as if originally filed by it, the above-numbered tariff, including supplements or amendments, filed with the Colorado Public Utilities Commission by

Fusion Communications, LLC without exception

Filed pursuant to Rule 4 CCR 723-1-1208 of the Commission's Rules of Practice and Procedure and (if applicable) under the authority of Decision No. C03-0718.

Attached is a copy of all authorities required and issued by the Colorado Secretary of State.

ATTESTATION: The contents of this Adoption Notice are true and correct to the best of my knowledge and belief.

Signature

Pamela L. Hintz, Vice President of Regulatory Compliance

Printed Name and Title of Signatory

(Note: This form applies to all utilities. See Rule 4 CCR 723-1-1208 for other requirements. A separate adoption notice shall be filed for each individual tariff, or time schedule.)

Revised 11-16-2018

ADOPTION NOTICE

Colorado PUC Tariff No. 2

Fusion Communications, LLC

(Name of Adopting Utility)

Effective on July 31, 2019 this utility makes its own in every respect as if originally filed by it, the above-numbered tariff, including supplements or amendments, filed with the Colorado Public Utilities Commission by

Cbeyond Communications, LLC without exception

Filed pursuant to Rule 4 CCR 723-1-1208 of the Commission's Rules of Practice and Procedure and (if applicable) under the authority of Decision No. C03-0718.

Attached is a copy of all authorities required and issued by the Colorado Secretary of State.

ATTESTATION: The contents of this Adoption Notice are true and correct to the best of my knowledge and belief.

/s/ Pamela L. Hintz, Vice President of Regulatory Compliance

Signature

Pamela L. Hintz, Vice President of Regulatory Compliance

Printed Name and Title of Signatory

(Note: This form applies to all utilities. See Rule 4 CCR 723-1-1208 for other requirements. A separate adoption notice shall be filed for each individual tariff, or time schedule.)

Revised 11-16-2018

Cbeyond Communications, LLC

320 Interstate North Parkway
Atlanta, Georgia 30339

ACCESS SERVICES TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Cbeyond Communications. This tariff is on file with the Colorado Public Utilities Commission (“CO PUC”). Copies may be inspected during normal business hours at the Company’s principal place of business at 320 Interstate North Parkway, Suite 300, Atlanta, Georgia 30339.

CHECK SHEET

Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1	Original	30	Original	59	Original
2	5 th Revised (T)	31	Original	60	Original
3	Original	32	Original	61	Original
4	1 st Revised (T)	33	Original	62	Original
5	Original	34	Original	63	Original
6	1 st Revised	35	Original	64	Original
7	Original	36	Original	65	Original
8	Original	37	Original	66	Original
9	Original	38	Original	67	Original
10	Original	39	Original	68	Original
11	Original	39.1	Original	69	Original
12	Original	39.2	Original	70	Original
13	Original	39.3	Original	71	Original
14	Original	39.4	Original	72	Original
15	Original	40	Original	73	Original
16	Original	41	Original	74	Original
17	Original	42	Original	75	3 rd Revised (T)
18	Original	43	Original	75.1	Original
19	Original	44	Original	76	Original
20	Original	45	Original	77	Original
21	Original	46	Original	78	Original
22	Original	47	Original	79	Original
23	Original	48	Original	80	Original
24	Original	49	Original	81	Original
25	Original	50	Original	82	Original
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27	Original	52	Original	84	Original
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SYMBOLS

The following are the only symbols used for the purposes indicated below:

C – Change in text due to changed regulation, term or condition, which does not affect rates. **(T)**

D - Delete or discontinue.

I - Change resulting in an increase to a customer's bill.

M - Moved from another tariff location.

N - New.

R - Change resulting in a reduction to a customer's bill.

T - Change in text or regulation but no change in rate or charge.

TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the CO PUC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the CO PUC follows in its tariff approval process, the most current sheet number on file with the CO PUC is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:

2.
2.1
2.1.1
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a)
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - When a tariff filing is made with the CO PUC, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the CO PUC.

SECTION 1 - DEFINITIONS

Certain terms used generally throughout this tariff for the Access Services of this Company are defined below.

Access Code: A uniform seven digit code assigned by the Company to an individual Customer. The seven digit code has the form 101XXXX.

Access or Access Service: Access or Access Service includes services and facilities provided for the origination or termination of any non-local intrastate telecommunication regardless of the technology used in transmission. This includes, but is not limited to, long distance and data communications services that may use either TDM or Internet Protocol (“IP”) or other technology. Access Service includes the functional equivalent of the incumbent local exchange carrier interstate exchange access services typically associated with following rate elements: carrier common line (originating); carrier common line (terminating); local end office switching; common trunk port; common transport multiplexing; information surcharge; tandem switched transport - termination (fixed); tandem switched transport - facility (per mile); tandem switching.

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Access Service Request (ASR): The industry service order format used by Access Service Customers and access providers as agreed to by the Ordering and Billing Forum.

Access Tandem: An Exchange Carrier’s switching system that provides a concentration and distribution function for originating or terminating traffic between local switching centers and Customers’ premises.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use Access Services or is placed in a position by the Customer, either through acts or omissions, to use Access Services.

Carrier or Common Carrier: See Interexchange Carrier or Exchange Carrier.

Cbeyond: Cbeyond Communications, LLC or Cbeyond Communications.

Co-Carrier: Any other Telecommunications provider authorized by the Commission to provide local exchange service in the state.

Common Channel Signaling (CCS): A high-speed packet switched communications network which is separate (out of band) from the public packet switched and message networks. It is used to carry addressed signaling messages for individual trunk circuits and/or database related services between signaling points in the CCS network.

Commission: Public Utilities Commission of Colorado.

SECTION 1 - DEFINITIONS, (CONT'D)

Company: Cbeyond Communications, LLC.

Constructive Order: Delivery of calls to the Company for termination to the Company's End Users or acceptance of calls from the Customer's End Users over Company-switched local exchange services or acceptance of 800 Data Base Access Service (see definition below) or other SAC codes (500, 700, 900) Calls from the Company's End Users over Company-switched local exchange services constitutes a Constructive Order by the Customer to purchase switched access services as described and priced herein. Similarly the selection of the Customer by an End User as the End User's PIC constitutes a Constructive Order for switched access by the Customer.

Customer: The person, firm, corporation or other entity which orders Service and is responsible for the payment of charges and for compliance with the Company's tariff regulations. The Customer could be an interexchange carrier, a wireless provider, or any other carrier authorized to operate in the state.

800 Data Base Access Service: The term "800 Data Base Access Service" denotes a toll-free originating Trunkside Access Service when the 8NN Service Access Code (i.e., 800, 822, 833, 844, 855, 866, 877, or 888 as available) is used. The term 8NN is used interchangeably with 800 Data Base Service throughout this Tariff to describe this service.

End User: Any individual, association, corporation, governmental agency or any other entity other than an Interexchange Carrier which subscribes to intrastate service provided by an Exchange Carrier.

Entrance Facility: A trunk facility connecting the Customer's point of presence with the local switching center.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

Firm Order Confirmation (FOC): Acknowledgment by the Company of receipt of an Access Service Request from the Customer and assignment by the Company of a Service Date.

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

SECTION 1 - DEFINITIONS, (CONT'D)

Interexchange Carrier (IXC) or Interexchange Common Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in state or foreign communication for hire by wire or radio, between two or more exchanges.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Line Information Data Base (LIDB): The data base which contains base information such as telephone numbers, calling card numbers and associated billed number restriction data used in connection with the validation and billing of calls.

Local Access: The connection between a Customer's premises and a point of presence of the Exchange Carrier.

Local Switching Center: The switching center where telephone exchange service Customer station Channels are terminated for purposes of interconnection to each other and to interoffice Trunks.

Meet Point: A point of interconnection that is not an end office or tandem.

Meet Point Billing: The arrangement through which multiple Exchange Carriers involved in providing Access Services, divide the ordering, rating, and billing of such services on a proportional basis, so that each Exchange Carrier involved in providing a portion of the Access Service agrees to bill under its respective tariff/price list.

Mobile Telephone Switching Office: Location where the wireless Customer maintains a facility for purposes of interconnecting to the Company's Network.

SECTION 1 - DEFINITIONS, (CONT'D)

Mutual Traffic Exchange: A compensation arrangement between certified local exchange service providers where local exchange service providers pay each other “in kind” for terminating local exchange traffic on the other’s network.

Network Services: The Company’s telecommunications Access Services offered on the Company’s Network.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The active condition of Switched Access or a telephone exchange service line.

On-Hook: The idle condition of switched access or a telephone exchange service line.

Out of Band Signaling: An exchange access signaling feature which allows customers to exchange call control and signaling information over a communications path which is separate from the message path.

Point of Presence: Location where the Customer maintains a facility for purposes of interconnecting to the Company’s Network.

Premises: The space occupied by a Customer or Authorized User in a building or buildings or on contiguous property (except railroad rights-of-way, etc.).

Presubscription: An arrangement whereby an End User may select and designate to the Company an Interexchange Carrier (IXC) or Carriers it wishes to access, without an Access Code, for completing both intraLATA toll calls and/or interLATA calls. The selected IXC(s) are referred to as the End User’s Primary Interexchange Carrier (PIC).

SECTION 1 - DEFINITIONS, (CONT'D)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Order: The written request for Network Services executed by the Customer and the Company in a format devised by the Company; or, in the alternative, the submission of an Access Service Request by the Customer in the manner specified in this tariff.

Service(s): The Company's telecommunications Access Services offered on the Company's Network.

Shared Customer: Any entity included within the definition of Customer above, that receives services from and is under obligation to the Company and one or more Customers simultaneously.

Signaling Point of Interface: The Customer designated location where the SS7 signaling information is exchanged between the Company and the Customer.

Signaling System 7 (SS7): The common Channel Out of Band Signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI).

Switched Access Service: Access to the switched network of an Exchange Carrier for the purpose of originating or terminating communications. Switched Access is available to carriers, as defined in this tariff.

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

Wireless Provider: Any carrier authorized to operate as a provider of cellular, personal communications, paging or any other form of wireless transmission.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of Cbeyond

2.1.1 Scope

The Company's services offered pursuant to this Tariff are furnished for Switched Access Service. The Company may offer these services over its own or leased facilities.

The Company installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Company network. The Customer shall be responsible for all charges due for such service agreement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the company may obtain from other Carriers from time to time, to furnish service as required at the sole discretion of the Company.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of Cbeyond, (cont'd)

2.1.3 Terms and Conditions

- A. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days.

- B. The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.C below.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of Cbeyond, (cont'd)

2.1.3 Terms and Conditions, (cont'd)

- C. The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

2.1.4 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by act or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6 below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of Cbeyond, (cont'd)

2.1.4 Liability of the Company, (cont'd)

- B. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction action, or request of The United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockouts work stoppages, or other labor difficulties.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of Cbeyond, (cont'd)

2.1.4 Liability of the Company, (cont'd)

- C. The Company shall not be liable for (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for the interconnection with Access Services; or (b) for the acts or omissions of other Common Carriers.
- D. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- E. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of any installation or equipment provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section 2.1.4.E as a condition precedent to such installations.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of Cbeyond, (cont'd)

2.1.4 Liability of the Company, (cont'd)

- F. The Company shall not be liable for any defacement of or damage to Customers Premises resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof, unless such defacement or damage is caused by the gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating Carriers shall be deemed to be agents or employees' of the Company.

- G. Notwithstanding the Customer's obligations as set forth in Section 2.3 below, the Company shall be indemnified, defended and held harmless by the Customer, or by others authorized by it to use the service, against any claim, loss or damage arising from Customer's use of services furnished under this tariff, including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

- H. The Company shall be indemnified and held harmless by the End User against any claim, loss or damage arising from the End User's use of services offered under this tariff including: claims for libel, slander, invasion of privacy or infringement of copyright arising from the End User's own communications; patent infringement claims arising from the End User's combining or connecting the service offered by the Company with facilities or equipment furnished by the End User of another Interexchange Carrier; or all other claims arising out of any act or omission of the End User in connection with any service provided pursuant to this tariff.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of Cbeyond, (cont'd)

2.1.4 Liability of the Company, (cont'd)

- I. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- J. The Company makes no warranties or representation, express or implied, including warranties or merchant's ability or fitness for a particular use, except those expressly set forth herein.
- K. The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.1 Undertaking of Cbeyond, (cont'd)****2.1.4 Liability of the Company, (cont'd)**

- L. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's Network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's Network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company, may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of Cbeyond, (cont'd)

2.1.5 [Reserved for Future Use]

2.1.6 Provisions of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of Cbeyond, (cont'd)

2.1.6 Provisions of Equipment and Facilities, (cont'd)

- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Customer shall be responsible for the payment of service charges imposed on the Company by another entity, for visits to the Customer Premises when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of Cbeyond, (cont'd)

2.1.6 Provisions of Equipment and Facilities, (cont'd)

- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Notwithstanding the above, the Company shall not be responsible for:
1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission;
 2. the reception of signals by Customer-provided equipment; or
 3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
- G. The Company intends to work cooperatively with the Customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.
- H. The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.1 Undertaking of Cbeyond, (cont'd)****2.1.7 Non-routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken and characterized by one or more of the following:

- A. where facilities are not presently available and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. where facilities are to be installed over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. where facilities are requested in a quantity greater than that which the Company would normally construct;
- E. where installation is on an expedited basis;

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.1 Undertaking of Cbeyond, (cont'd)

2.1.8 Special Construction, (cont'd)

- F. on a temporary basis until permanent facilities are available;
- G. installation involving abnormal costs; or
- H. in advance of its normal construction schedules.

Special construction charges for Switched Access Service will be determined on an individual use basis.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, contractors or suppliers.

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purposes or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming their use of the Company's offerings complies with relevant laws and applicable state regulations, policies, orders, and decisions; and if the Reseller intends to provide intrastate services, is certified or registered with the appropriate state entity.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer

2.3.1 The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages to its facilities or equipment, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subjugated in the Company's right of recovery of damages to the extent of such payment;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Access Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.C above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be owned entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this subsection prior to accepting an order for service;

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.1 The Customer shall be responsible for: (cont'd)

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible under Section 2.3.1.D above; and granting or obtaining permission for Company agents or employees to enter the Customer Premises at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- G. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs, and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees;
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements

A. Jurisdictional Reports

1. Percent Interstate Usage (PIU)

- (a) Pursuant to Federal Communications Commission Order FCC 85-145 adopted April 16, 1985, interstate usage is to be developed as though every call that enters a customer network at a point within the same state as that in which the called station (as designated by the called station number) is situated is an intrastate communication and every call for which the point of entry is in a state other than that where the called station (as designated by the called number) is situated is an interstate communication.

- (b) When a customer initially orders Switched Access service, the customer shall state in its order the Percentage Interstate Usage (PIU) on a statewide, LATA or billing account number level (at the option of the customer) on a local exchange company specific basis, separately for each of the following:

- FGD
- 500
- 700 Service Access
- 8NN Toll Free
- 900
- Entrance Facilities
- Dedicated Interoffice Channel

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements (cont'd)

A. Jurisdictional Reports, (cont'd)

1. Percent Interstate Usage (PIU), (cont'd)

(b) (cont'd)

For FGD, 500, 700, 8NN Toll Free, and 900, this PIU will be applicable to all flat and minute of use based rate elements, as applicable. In the event the customer does not supply the projected PIU and the Telephone Company does not have sufficient call detail to determine the jurisdiction of the call, then a PIU of 50 percent will be applied.

The PIU factor provided for flat-rated services shall reflect the combination of all traffic types which transverse such facility category.

Additionally, upon employing the 700 Access Code over FGD, the customer must provide the Telephone Company the PIU for the 700 calls. A PIU of less than 100 percent is not allowed in those LATAs where the service is not also available as an intrastate access service.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements (cont'd)

A. Jurisdictional Reports, (cont'd)

1. Percent Interstate Usage (PIU), (cont'd)

(b) (cont'd)

Each quarter the customer shall furnish to the Telephone Company a report of the PIU on a statewide, LATA or billing account number level (at the option of the customer) on a local exchange company specific basis, separately for each of the following:

- FGD Terminating
- 500
- 700 Service Access
- 8NN Toll Free
- 900
- Entrance Facilities
- Dedicated Interoffice Channel

The customer shall compute the PIU using the following formula (rounded to a whole percentage).

Total Interstate Originating Minutes	+	Total Interstate Terminating Minutes
Total Originating Minutes	+	Total Terminating Minutes

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements (cont'd)

A. Jurisdictional Reports, (cont'd)

1. Percent Interstate Usage (PIU), (cont'd)

- (c) When the customer computes the PIU it shall subtract the developed percentage from 100 and the difference is the percent intrastate usage. The sum of the interstate and intrastate percentages shall equal 100 percent.

2. [Reserved for Future Use]

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.3 Obligations of the Customer, (cont'd)****2.3.3 Jurisdictional Report Requirements (cont'd)****A. Jurisdictional Reports, (cont'd)**

3. When a customer initially orders FGD, the customer shall state in its order the Percentage Interstate Usage (PIU). When a customer orders FGD, 500, 8NN Toll Free or 900, the Telephone Company, where the jurisdiction can be determined from the call detail, will determine the interstate percentage as follows. For originating access minutes, the interstate percentage will be developed on a monthly basis by end office when the FGD, 500, 8NN Toll Free or 900 access minutes are measured by dividing the measured interstate originating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total originating access minutes when the call detail is adequate to determine the appropriate jurisdiction. When originating call details are insufficient to determine the jurisdiction for the call, the customer shall supply the projected interstate percentage or authorize the Telephone Company to use the Telephone Company developed percentage. In the event the customer does not supply the projected PIU and the Telephone Company does not have the sufficient call detail to develop a PIU, than a PIU of 50 percent shall be used by the Telephone Company as the interstate percentage for such call detail.

As indicated herein, the customer must supply the interstate PIU on a statewide, LATA or billing account number level for terminating FGD service. The PIU supplied shall be on a local exchange company specific basis. All customers must supply the interstate PIU for terminating FGD service following the criteria set forth in this tariff. The Telephone Company will designate the number obtained by subtracting the interstate percentage for originating and terminating access minutes calculated by the Telephone Company from 100 (100 - Telephone Company calculated projected interstate percentage = intrastate percentage) as the projected intrastate percentage of use. A PIU of less than 100 percent is not allowed in those LATAs where the interstate service is not also available in the appropriate intrastate access tariff.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements (cont'd)

A. Jurisdictional Reports, (cont'd)

4. For usage originating from or terminating to an end office that is located in a state that is part of a LATA of a different state (cross boundary), the customer shall provide a statewide PIU per service type for the state where the end office is physically located. The Telephone Company will apply this state level PIU when the call detail is insufficient to determine the appropriate jurisdiction of the call. In the event the customer does not supply the projected state level PIU and the Telephone Company does not have the sufficient call detail to develop a PIU, than a PIU of 50 percent shall be used by the Telephone Company as the interstate percentage for such call detail.
5. For Billing Name and Address for ANI service, the customer shall state in its initial order the projected PIU factor. PIU information shall also be furnished quarterly to the Telephone Company thereafter. The Billing Name and Address for ANI PIU factor shall be reported as required herein.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements (cont'd)

A. Jurisdictional Reports, (cont'd)

6. Effective on the first of January, April, July and October of each year the customer shall update the interstate and intrastate jurisdictional report, except where Telephone Company Measured Access minutes are used as set forth in 3. preceding. The customer shall forward to the Telephone Company, to be received no later than 30 days after the first of each such month, a revised report or letter for all services showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate use. The revised report or letter will serve as the basis for the next three months' billing and will be effective on the bill date for that service. If the customer does not supply an updated quarterly report or letter, the Telephone Company will assume percentages to be the same as those provided in the last quarterly report or letter accepted by the Telephone Company. If an audit has been completed and an updated quarterly report or letter has not been submitted subsequent to the audit, the Telephone Company will assume the PIU factors to be the most recent audited results. For those cases in which a quarterly report or letter has never been received from the customer, the Telephone Company will assume the PIU factors to be the most recent audit results, to be the same as provided in the order for service if no audit has been performed, or 50 percent.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements (cont'd)

B. Jurisdictional Report Verification

1. When a customer provides a projected interstate usage percent as set forth preceding, or when a billing dispute arises or a regulatory commission questions the projected interstate percentage for Access, the Telephone Company may, by written request, require the customer to provide the data the customer used to determine the projected interstate percentage. This written request will be considered the initiation of the audit. The customer shall supply the data to an independent auditor or the Telephone Company within 30 days of the Telephone Company request. The customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained as set forth following and upon request of the Telephone Company make the records available for inspections at an agreed upon location during normal business hours as reasonably necessary for purposes of verification of the percentages. The Telephone Company will audit data from one quarter unless a longer period is requested by the customer and agreed to by the Telephone Company.

Changes to the reported PIU will not be made for the test period. If the customer does not provide the requested data to the Telephone Company or independent auditor within thirty (30) days of the notice of audit, the customer will be in violation of this Tariff and subject to the remedies described herein.

2. Verification audits may be conducted no more frequently than once per year except in extreme circumstances. The Telephone Company and customer will attempt to limit the audit to a reasonable time to effectively complete the audit. The Telephone Company and customer shall respond promptly to requests generated during the audit to ensure timely completion of the audit.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements (cont'd)

B. Jurisdictional Report Verification, (cont'd)

3. Audits may be conducted by: (a) an independent auditor under contract to the Telephone Company; (b) a mutually agreed upon independent auditor; or (c) an independent auditor selected and paid for by the customer. If the customer selects option (c), where it pays for its own independent audit, the selected auditor must certify that the audit was performed following F.C.C. procedures for measuring interstate traffic as established by Commission Order, and provide to the Telephone Company a report with supporting documentation to verify such procedures.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements (cont'd)

C. Maintenance of PIU Records

1. The customer shall retain for a minimum of six (6) months call detail records that substantiate the interstate percent provided to the Telephone Company as set forth preceding. Such records shall consist of (a) and (b), if applicable, following:
 - (a) All call detail records such as workpapers and/or backup documentation including paper, magnetic tapes or any other form of records for billed customer traffic, call information including call terminating address (i.e., called number), the call duration, all originating and terminating trunk groups or access lines over which the call is routed, and the point at which the call enters the customer's network and;
 - (b) If the customer has a mechanized system in place that calculated the PIU, then a description of that system and the methodology used to calculate the PIU must be furnished and any other pertinent information (such as but not limited to flowcharts, source code, etc.) relating to such system must also be made available.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements (cont'd)

D. PIU Audit Results

1. Audit results will be furnished to the customer via Certified U.S. Mail (return receipt requested). The Telephone Company will adjust the customer's PIU based upon the audit results. The PIU resulting from the audit shall be applied to the usage for the quarter the audit is completed, the usage for the quarter prior to completion of the audit, and the usage for the two (2) quarters following the completion of the audit. After that time, the customer may report a revised PIU pursuant to A. preceding. If the revised PIU submitted by the customer represents a deviation of 5 percentage points or more, from the audited PIU, and that deviation is not due to identifiable reasons, the provisions in B. preceding may be applied.
2. Both credit and debit adjustments will be made to the customer's interstate access charges for the specified period to accurately reflect the interstate usage for the customer's account consistent with the provisions set forth herein.
3. If, as a result of an audit conducted by an independent auditor, a customer is found to have over-stated the PIU by 20 percentage points or more, the Telephone Company shall require reimbursement from the Customer for the cost of the audit. Such bill (s) shall be due and paid in immediately available funds 30 days from receipt and shall carry a late payment penalty as set forth herein if not paid within the 30 days.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements (cont'd)

E. Contested Audits

1. When a PIU audit is conducted by an independent auditor selected by the Telephone Company, the audit results will be furnished to the customer by Certified U.S. Mail (return receipt requested). The customer may contest the audit results based on substantive cause by providing written notification, by Certified U.S. Mail (return receipt requested), to the Telephone Company within thirty (30) calendar days from the date the audit report is furnished to the customer. When a PIU audit is conducted by an independent auditor selected by the customer, the audit results will be furnished to the Telephone Company by Certified U.S. Mail (return receipt requested). The Telephone Company may contest the audit results by providing written notification, by Certified U.S. Mail (return receipt requested), to the customer within thirty (30) calendar days from the date the audit report is furnished to the Telephone Company.
2. Contested audits may be resolved by a neutral arbitrator mutually agreed upon by the Telephone Company and the customer. Arbitration is an option provided in addition to the customer's existing right to file a complaint or legal action in a court of law or at the FCC for resolution of the dispute. The arbitration hearing will be conducted in a state or location within the Telephone Company operating territory where the customer maintains a principle or significant presence or a state and location within the Telephone Company operating territory that is mutually agreed upon by both parties. The arbitration proceeding shall be governed by the law (both statutory and case) of the state in which the arbitration hearing is held, including, but not limited to, the Uniform Arbitration Act, as adopted in that state. The arbitrator shall determine the customer's PIU based on A. preceding.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.3 Jurisdictional Report Requirements (cont'd)

E. Contested Audits, (cont'd)

3. Prior to the arbitration hearing, each party shall notify the arbitrator of the PIU percentage which that party believes to be correct. The arbitrator, in deciding, may adopt the PIU percentage of either party or may adopt a PIU percentage different from those proposed by the parties. If the arbitrator adopts a PIU percentage proposed by one of the parties, the other party (whose PIU percentage was not adopted) shall pay all costs of the arbitration. If the arbitrator adopts a PIU percentage higher than either of the PIU percentages proposed by the parties, then the party proposing the lower PIU percentage shall pay all costs of the arbitration. If the arbitrator adopts a PIU percentage lower than either of the PIU percentages proposed by the parties, then the party proposing the higher PIU percentage shall pay all costs of the arbitration. If the arbitrator adopts a PIU percentage which falls between the two percentages adopted by the parties, then the parties shall each pay one-half of the arbitration costs.
4. Absent written notification, within the time frame noted above, the customer must comply with the provisions set forth herein. If the customer fails to comply with these provisions, the Telephone Company may refuse additional applications for service and/or refuse to complete any and all pending orders for service or may discontinue the provision of the services to the customer as specified herein.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.4 VoIP-PSTN Traffic*

(N)

A. Scope

VoIP-PSTN Traffic is the traffic exchanged in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. Telecommunications traffic originates and/or terminates in IP format if it originates and/or terminates to an end-user customer of a service that requires Internet protocol-compatible customer premise equipment. This section governs the identification of VoIP-PSTN Traffic that is required to be compensated at interstate access rates by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90 et. al., FCC No. 11-161 (November 18, 2011) ("FCC Order"). Specifically, this section establishes the method of separating such traffic (referred to in this tariff as "Relevant VoIP-PSTN Traffic") from the Customer's traditional intrastate access traffic, so that such Relevant VoIP-PSTN Traffic can be billed in accordance with the FCC Order. This section will be applied to the billing of switched access charges to a customer that also is or has an affiliated local exchange carrier only to the extent that customer has also implemented billing of interstate access charges for Relevant VoIP-PSTN Traffic in accordance with the FCC Order.

B. Rating of VoIP-PSTN Traffic

The Relevant VoIP-PSTN Traffic identified in accordance with this tariff section will be billed in accordance with the Company's applicable interstate switched access as described in Section 5.4.3 of this tariff.

(N)

*Effective as of December 29, 2011, pursuant to Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161, WC Docket Nos. 10-90 et.al.

(N)

(N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.4 VoIP-PSTN Traffic, (cont'd)

C. Calculation and Application of Percent-VoIP-Usage Factor

The Company will determine the number of Relevant VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection (B), above, by applying a Percent VoIP Usage ("PVU") factor to the total intrastate access MOU (however determined – either based on call detail information or PIU) exchanged between the Company and the Customer. The PVU will be derived and applied as follows:

1. The Customer will calculate and furnish to the Company a factor (the "PVU-A") representing the percentage of the total intrastate access MOU that the Customer exchanges with the Company in the State, that (a) is sent to the Company and that originates in IP format; or (b) is received from the Company and terminates in IP format. This PVU-A shall be based on the number of the Company's retail VoIP subscriptions in the state as reported on FCC Form 477.
2. Company will, likewise, calculate a factor (the "PVU-B") representing the percentage of the Company's intrastate access MOU in the State that the Company originates or terminates in IP format. This PVU-B shall be based on the number of the Company's retail VoIP subscriptions in the state as reported on FCC Form 477.
3. The Company will use the PVU-A and PVU-B factors to calculate an effective PVU factor that represents the percentage of total access MOU exchanged between the Company and the Customer that is originated or terminated in IP format, whether at the Company's end, at the Customer's end, or at both ends. The PVU factor will be calculated as the sum of: (A) the PVU-A factor and (B) the PVU-B factor times (1.0 minus the PVU-A factor).

(N)

(N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.3 Obligations of the Customer, (cont'd)****2.3.4 VoIP-PSTN Traffic, (cont'd)****C. Calculation and Application of Percent-VoIP-Usage Factor (cont'd)**

4. The Company will apply the effective PVU factor to the total intrastate access MOU exchanged with the Customer to determine the number of Relevant VoIP-PSTN Traffic MOUs.

Example 1: The PVU-B is 10% and the PVU-A is 40%. The effective PVU factor is equal to $40\% + (10\% \times 60\%) = 46\%$. The Company will bill 46% of the Customer's intrastate access MOU in accordance with the Company's applicable interstate switched access tariff.

Example 2: The PVU-B is 10% and the PVU-A is 0%. The effective PVU factor is $0\% + (100\% \times 10\%) = 10\%$. The Company will bill 10% of the Customer's intrastate access MOU in accordance with the Company's applicable interstate switched access tariff.

Example 3: The PVU-A is 100%. No matter what the PVU-B factor is, the effective PVU is 100%. The Company will bill 100% of the Customer's intrastate access MOU in accordance with the Company's applicable interstate switched access tariff.

5. If the Customer does not furnish the Company with a PVU-A pursuant to the preceding paragraph 1, the Company will utilize a PVU equal to the PVU-B.

(N)

(N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.3 Obligations of the Customer, (cont'd)

2.3.4 VoIP-PSTN Traffic, (cont'd)

D. Initial PVU Factor

If the PVU factor is not available and/or cannot be implemented in the Company's billing systems by December 29, 2011, once the factor is available and can be implemented, the Company will adjust the Customer's bills to reflect the PVU retroactively to December 29, 2011. In calculating the initial PVU, the Company will take the Customer-specified PVU-A into account retroactively to December 29, 2011, provided that the Customer provides the factor to the Company no later than April 15, 2012; otherwise, it will set the initial PVU equal to the PVU-B, as specified in subsection (C)(5), above.

E. PVU Factor Updates

The Customer may update the PVU-A factor or the Company may update the PVU-B quarterly using the method set forth in subsection (C)(1), above. If the Customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVU-A factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The Company will use the revised PVU-A to calculate a revised PVU. The revised PVU factor will apply prospectively and serve as the basis for billing until superseded by a new PVU.

F. PVU Factor Verification

Not more than twice in any year, the Company may ask the Customer to verify the PVU-A factor furnished to the Company and Customer may ask the Company to verify the PVU-B factor and the calculation of the PVU factor. The party so requested shall comply, and shall reasonably provide the records and other information used to determine the respective PVU-A and PVU-B factors.

(N)

(N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.4 Customer Equipment and Channels

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

A. The Customer is responsible for providing and maintaining any terminal equipment on the Customer Premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.4 Customer Equipment and Channels, (cont'd)

2.4.2 Station Equipment, (cont'd)

A. (cont'd)

In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Access Services and the Channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Access Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or price lists of the other communications carriers which are applicable to such connections.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.4 Customer Equipment and Channels, (cont'd)

2.4.4 Inspections

- A. Upon reasonable notification of the Customer, and at reasonable times, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2 for the installation, operation, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for services and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.5 Payment Arrangements, (cont'd)

2.5.1 Payment for Service, (cont'd)

A. Taxes

The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of Access Services. All such taxes shall be separately designated on the Company's invoices.

2.5.2 Billing and Collection of Charges

Unless otherwise specified herein, bills are due and payable upon receipt.

The Company shall bill on a current basis all charges incurred by, and credits due to, the Customer under this tariff attributable to services established, provided, or discontinued during the preceding billing period.

Non-Recurring Charges are due and payable within 30 days after the invoice date.

The Company shall present invoices for all Charges monthly to the Customer.

Amounts not paid within 30 days after the due date of the invoice will be considered past due. The Company will assess a late payment charge equal to 1.5% per month for any past due balance that exceeds 30 days. If the Company becomes concerned at any time about the ability of a Customer to pay its bills, the Company may require that the Customer pay its bills within a specified number of days and make such payments in cash or the equivalent of cash.

If a service is disconnected by the Company in accordance with Section 2.11.2 following and later restored, restoration of service will be subject to all applicable installation charges.

The Customer terminating its access arrangements with the Company is responsible for compensating the Company for all costs of blocking (where blocking is requested by the Customer), the PIC change charge, if any, incurred by the Company as a result of the Customer's termination of service to that Shared Customer, and any and all additional costs associated with this process.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.5 Payment Arrangements, (cont'd)

2.5.2 Billing and Collection of Charges, (cont'd)

The Customer shall notify the Company of any disputed items on an invoice within 90 days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules and procedures. The address and number of the Commission is as follows:

Colorado Public Utilities Commission
1580 Logan Street, Office Level 2
Denver, Colorado 80203
(800) 456-0858

2.5.3 Cancellation of Application for Service

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the company that would have been chargeable to the Customer had service begun.

The special charges described will be calculated and applied on a case-by-case basis.

Customers seeking to cancel service have an affirmative obligation to block traffic originating from or terminating to the Company's network. By originating traffic from or terminating traffic to the Company's network, the Customer will have constructively ordered the Company's switched access service.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.6 Allowances for Interruptions in Service**

Interruptions in service which are not due to the negligence of or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth in Section 2.6.1 for the part of the service that the interruption affects.

The credit allowance will be calculated by the Company after the Customer notifies the Company of service interruption or when the Company discovers it. The amount of the allowance will depend on the length of the outage and the service impacted. Service Outage conditions are defined as complete loss of call origination and/or receipt capability. Credit Allowances, if any, will be deducted from the charges payable by the IXC and will be expressly indicated on the next invoice. A Service Outage begins when the IXC reports the outage to the Company. A Service Outage ends when the affected circuit and/or associated Company equipment is fully operational in accordance with the technical specifications.

Credit allowances do not apply to outages (i) caused by the IXC; (ii) due to failure of equipment provided by the IXC; (iii) during any period in which the Company is not given access to the service premises; (iv) failures of LEC facilities or equipment which are carrying the failures resulting from the activities or negligence of LEC employees; (v) inability to gain access to the IXC's equipment; and (vii) due to mutually agreed upon maintenance and repair.

Credit Allowances received by the Company from the LEC for Off-Net facility outages which affects the IXC's Switched Services will be passed through to the IXC in the form of a credit on the next invoice.

2.6.1 Application of Credit for Interruptions of Service

- A. Credits for interruptions of service, for which charges are specified on the basis of per minute of use, or on the usage of a fraction of a minute, shall in no event exceed an amount equal to the initial period charge provided for under this tariff.
- B. Credits for interruptions of service with fixed monthly recurring charges shall be calculated at the rate of 1/1440 of the monthly charges applicable to the affected service for each half hour or fraction thereof in excess of the first half hour that such service is interrupted, but in no event shall the Customer receive credit for interruptions of service where any such interruption exceeds a period of over ten (10) days after written notice thereof by the Company to the Customer.
- C. For purposes of calculating credit allowances, every month is considered to have thirty (30) days.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.6 Allowances for Interruptions in Service, (cont'd)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other Common Carrier providing service connected to the service of Company;
- B. interruptions due to the negligence of any person other than the Company, including, but not limited to, the Customer or other Common Carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. interruption of service due to circumstances or causes beyond the control of the Company.

2.7 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent Company or affiliate of the Company (b) pursuant to any sale or transfer of substantially all the assets of the Company; or pursuant to any financing, merger or reorganization of the Company.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.8 Notices and Communications

- 2.8.1 The Customer shall designate on the Service Order, or equivalent, an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.8.2 The Company shall designate on the Service Order, or equivalent, an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address, on each bill for service, to which the Customer shall mail payment on that bill.
- 2.8.3 All notices or other communications required to be given pursuant to this tariff shall be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication, or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.8.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.9 Meet Point Billing

Meet Point Billing applies when more than one Exchange Telephone Company is involved in the provision of Access Service. All recurring and nonrecurring charges for services provided by each Exchange Telephone Company are billed under each company's applicable rates.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Applications for Service

The Company will accept both affirmative orders and constructive orders for Carrier-Customer access services. The Company does not require a written service order for the initiation of switched access services to Carrier-Customers.

2.10.1 Service Orders

The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed Service Order, the Company may, at its option, request that the Customer submit a Service Order. The Company may accept the Service Order either by submitting Billing Name and Address ("BNA") information to the Customer at the request of the Customer or by the Customer accepting PIC requests by End-User-Customers that request the Customer as their PIC.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.10 Applications for Service (cont'd)

2.10.1 Affirmative Service Order

A Carrier-Customer may affirmatively request the Company's switched access services either by placing a written request for the Company's service, by sending traffic to and/or accepting traffic from Company End-User-Customers and then submitting BNA requests to the Company, or by allowing Company End-User-Customers to choose the Carrier-Customer as their PIC and once processed, allowing Company End-User-Customers to utilize the Carrier-Customer as their primary IXC.

2.10.2 Constructive Service Order

Alternatively, a Customer may constructively order the Company's services if it, without any explicit written request for service from the Company, avails itself of the Company's local exchange network. If a Customer solicits Company End-User-Customers and Company End-User-Customers choose to access the Customer's network through the Company's local exchange network, the Customer has constructively ordered Company's originating and/or terminating switched access services.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.11 Termination of Access Service

2.11.1 Customer Termination of Service

A. General

The Customer may terminate access and access-related service with the Company only through adherence to the procedures set forth herein. In deference to the unique nature of the relationship between the Company and the Customer, and in acknowledgement of the legitimate interests that the Company has with respect to Shared Customers, strict adherence by the Customer to the Access Service Termination Procedures contained herein is mandatory. Failure on the part of the Customer to follow these procedures, or deviation from such procedures, may be construed by the Company, at its sole option, as part of on-going negotiations between the Company and the Customer, and not as a final position by the Customer. The Customer shall compensate the Company for any and all traffic exchanged during any on-going negotiations, or until such time as the Customer cancels its service arrangements in full accordance with the Access Service Termination procedures set forth herein.

B. Term of Service

At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then-tariffed rates for switched access service, unless terminated by either party upon thirty (30) days' written notice to the other party, or in accordance with the timeframes set forth in Sections 2.11.2.A., 2.12.2.A, and 2.12.3.A, whichever is applicable.

Service will continue to be provided to the Customer until terminated by the Customer or the Company in accordance with this Section.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.11 Termination of Access Service (cont'd)

2.11.1 Customer Termination of Service (cont'd)

C. Access Service Termination Procedures

In order to comply with the Company's Access Service Termination Procedures, the Customer must fulfill certain obligations, including, but not limited to the following:

1. The Customer must block (or arrange to have the Company block) all access traffic originating from and/or terminating to the Shared Customer;
2. The Customer must notify the Company of its intention to cancel access service arrangements with the Company in the requisite timeframe set forth in Sections 2.12.2.A. and 2.12.2.B., and in such format and including such information as determined and required by the Company. Any such termination notice provided by the Customer must be stated in reasonably explicit and unequivocal terms. No request for termination will be accepted by the Company where the termination notice is equivocal or where the Customer acts in a manner inconsistent with the termination notice. Such acts include, but are not limited to, the following:
 - (a) Continued acceptance by the Customer of the Company's switched access traffic;
 - (b) Entering into new negotiations with the Company;
 - (c) Failure to specify the exact service to be cancelled;
 - (d) Failure to block the Company's switched access traffic in accordance with the procedures set forth herein;

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.11 Termination of Access Service (cont'd)

2.11.1 Customer Termination of Service (cont'd)

C. Access Service Termination Procedures (cont'd)

2. (cont'd)

(e) Failure to initiate talks with the Company regarding the manner in which to notify Shared Customers of the Customer's termination of service with the Company.

3. The Customer must notify the Shared Customer of the Customer's intent to cancel access service arrangements with the Company, in the requisite timeframe, and in such format and including such information, as determined and required by the Company;

4. The Customer must pay the Company for all charges and costs for services associated with the blocking of traffic and the transfer of the Shared Customer to an alternate interstate interexchange provider;

5. The Customer must unequivocally authorize the Company to prohibit End-User Customers from selecting the Carrier-Customer as their interLATA PIC;

6. Any termination by the Customer does not relieve its obligation to pay the Company for all charges incurred under either the Service Order or this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the Service Order shall survive the termination of service.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.11 Termination of Access Service (cont'd)

2.11.1 Customer Termination of Service (cont'd)

D. Notice to Shared Customers

The Company is not responsible for notifying Shared Customers of the Customer's cancellation of the Company's access services; notifying the Shared Customers is the sole responsibility of the Customer. The Customer must provide to the Company, for the Company's prior approval, the language and format which it proposes to use to notify the Shared Customers of its intent to cancel access service arrangements with the Company. Such notice must contain the following information:

1. The Customer must specifically state that, due to the Customer's termination of its access arrangements with the Company, the Shared Customer will not be able to maintain its existing service arrangements with both the Company and the Customer;
2. The Customer must specifically state that, due to the Customer's termination of its access arrangements with the Company, the Shared Customer will be placed in a "NO-PIC" status for all interLATA toll dialing until such time as the Shared Customer or a submitting carrier informs the Company of the Shared Customer's new interLATA PIC. The Customer also must state that it will be responsible for any PIC change charge assessed on the End-User Customer by the Company or another Carrier as a result of the Customer's blocking of the Shared Customer's traffic;

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.11 Termination of Access Service (cont'd)

2.11.1 Customer Termination of Service (cont'd)

D. Notice to Shared Customers (Cont'd)

3. The Customer must sign a statement releasing affected Shared Customers from any and all liabilities or damages flowing from that Shared Customer's subsequent and resulting choice to terminate service arrangements with the Customer, including breach of contract and liquidated damage provisions;
4. The Customer may not disparage the Company to the Shared Customer in any manner, and is prohibited from suggesting alternate providers of local exchange services to the Shared Customer. In the event that it is determined that the Customer has done so, it shall be subject to the imposition of both actual and punitive damages, where permissible;
5. The Customer agrees that it will offer no discounts or marketing incentives to any Shared Customer potentially affected by the Customer's cancellation of access service arrangements with the Company for a period of sixty (60) days prior to the date on which the Customer notifies the Company of its intent to cancel access service arrangements, and extending to sixty (60) days after access services are blocked. The Customer agrees to copy the Company on any correspondence with any Shared Customer during this sixty (60) day time period.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.11 Termination of Access Service (cont'd)

2.11.2 Company Termination of Service

- A. The Company may terminate service for any of the following reasons, by giving the Customer at least thirty (30) business days' written notice via first class mail:
1. For non-compliance with the Company's tariffed rules or Commission regulations after the Company has made a reasonable effort to obtain Customer compliance;
 2. For the Customer's refusal to provide the Company with reasonable access to its equipment and property;
 3. For Customer non-compliance with state, local or other codes;
 4. For nonpayment of bills when due and after the Company has provided the Customer with a termination notice mailed at least thirty (30) business days' before termination.

In the event that the Company is compelled to terminate access service to a Customer for any of the forgoing reasons, the Customer must notify the Shared Customer of such termination using the script language set forth in this tariff.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.11 Termination of Access Service (cont'd)

2.11.2 Company Termination of Service (cont'd)

- B. The Company may terminate (or suspend) service *without notice* for any of the following reasons:
1. In the event of a condition determined to be immediately hazardous to the Company's equipment, to the public, or to employees of the utility ("dangerous conditions");
 2. In the event of the Customer's illegal use of equipment or service provided by the Company;
 3. In the event that any actions of the Customer create harm or potential harm to the Company's network.
 4. Where the Company terminates or suspends service for any of the above-referenced reasons, the Customer shall be liable for all related costs as well as any reconnection charges.
 5. The Customer is responsible for all charges incurred as a result of availing itself of the Company's access services, regardless of which Party (the Customer or the Company) terminates the service. The Customer shall reimburse the Company for all costs, expenses and fees (including reasonable attorneys' fees and costs) incurred by the Company in collecting such charges.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)**2.12 Blocking of Access Traffic**

When a Customer terminates its access arrangements with the Company, it is mandatory that the Customer ensure that all End-User traffic – both originating and terminating – between the Customer and the Company is blocked. The Customer shall have the option of blocking the traffic itself, or arranging for the Company to block the traffic and paying all charges and related costs to compensate the Company for blocking the traffic. Where the Customer elects to block the access traffic itself, the Customer will have full responsibility to compensate the Company, at the Company's then-currently tariffed rates, for any End User traffic allowed to pass along the discontinued access service route.

Where a Customer terminates its access arrangements with the Company, and the End User is a Shared Customer, the Customer also must adhere to the following requirements:

1. Script Recordings

The Customer must record a script to inform the Shared Customer that its interexchange service has been blocked at the request of the Customer. All recorded scripts must be submitted to the Company for prior approval. The script recording must contain the following information:

- A. Clearly state that the Shared Customer's access to its preferred interstate toll carrier has been blocked at the request of the Customer and not at the request of the Company;
- B. Clearly state that, as a result of the Customer's blocking of the Shared Customer's traffic, the Company is compelled to place the Shared Customer in a "NO-PIC" status until such time as the Shared Customer or a submitting carrier informs the Company of the previously-Shared Customer's new PIC for interLATA toll service. The Customer must explain that until the Shared Customer selects a new interstate toll PIC, the Shared Customer must dial an access code in order to reach an IXC for all of its interstate long distance calls. The Customer also must state that it will be responsible for any PIC change charge assessed on the End-User Customer by the Company or another Carrier as a result of the Customer's blocking of the Shared Customer's traffic;

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.12 Blocking of Access Traffic (cont'd)

1. Script Recordings (cont'd)

- C. Clearly state that such blocking is due to a decision made by the Customer to terminate its business relationship with the Company, and that the Company has not mandated the blocking of the Shared Customer's chosen IXC, nor is the Company in any way responsible for the Customer's inability to access the Customer's interstate interexchange service;
- D. Provide the Shared Customer with accurate contact information for the Customer, including telephone number and address, to enable the Shared Customer to contact either service provider with any questions or concerns;
- E. In any script recorded or notice mailed to the Shared Customer for purposes of informing the Shared Customer that its interstate interexchange service has been blocked at the request of the Customer, the Customer in no way may slander the Company or use any language intended to incur bad will between the Shared Customer and the Company. The Customer may not use the script recorded or notice mailed to encourage the Shared Customer to terminate its service with the Company. Such notice or recording may not be used by the Customer as an opportunity to market its services. In the event that it is determined that the Customer has done so, it shall be subject to the imposition of both actual and punitive damages.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.12 Blocking of Access Traffic (cont'd)

2. Notification Requirements

A. Customer Blocking

Where the Customer elects to block the access traffic from the Shared Customer itself, it must provide the Company with written notice of such intent at least thirty (30) days prior to the blocking of such traffic.

The following information must be included in any such notice submitted to the Company:

1. Customer name and address(es);
2. Customer contact name(s) and telephone number(s);
3. A clear indication of each type of access service that Customer intends to cancel. In the event of that the Company is uncertain as to the type(s) of Access Service requested to be discontinued by the Customer, the Company shall continue to provide the Access Service, and the Customer shall continue to pay any resulting charges at the Company's then-tariffed rate for such continued service, until the Customer clarifies unequivocally and in a manner deemed satisfactory to the Company the precise type(s) of Access Service that it seeks to have discontinued;
4. A complete listing of all access lines and End-User Customers that will be affected by the service cancellation.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.12 Blocking of Access Traffic (cont'd)

2.12.2. Notification Requirements (cont'd)

B. Company Blocking

Where the Customer chooses to have the Company block access traffic to the Customer, the Customer must provide to the Company written notice of such intent at least one hundred-twenty (120) days prior to the blocking of such traffic. In addition to the information provided in Section 2.12.2.A., such notice must also include the following information:

1. All relevant Billing Name and Address (“BNA”) information;
2. All relevant Automatic Number Identification (“ANI”) information;
3. General Call Record Detail
4. A statement unequivocally authorizing the Company to prohibit an End-User-Customer from selecting the Customer as their Presubscribed Interexchange Carrier (“PIC”), and absolving both the Company and the End-User Customer from any relating liability to the Customer.

C. Additionally, the Customer must certify to the Company, in writing, that any such blocking is consistent with the Customer’s tariff, the Communications Act, the rules and policies of the FCC and the Public Utilities Commission of Colorado, and any relevant contractual obligations that exist between the Customer and the Shared Customer.

SECTION 2 - RULES AND REGULATIONS, (CONT'D)

2.13 Effect on Interstate Interexchange Carrier Presubscription

Where the Customer affirmatively has terminated its access service arrangements with the Company, and has blocked or arranged for the Company to block the Shared Customer from its interstate interexchange service, the Company will place the Shared Customer in a “NO-PIC” status for all interstate toll dialing until such time as the Shared Customer or a submitting carrier informs the Company of the End-User Customer's new PIC.

The Customer will be responsible for any PIC change charge assessed on the End-User Customer by the Company or another Carrier.

SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE**3.1 General**

This section sets forth the regulations and order related charges for Access Service Requests (ASR) for Switched Access Service, as defined in this tariff. These charges are in addition to other applicable charges set forth in other sections of this tariff.

In the absence of an ASR as described in Section 3.2, delivery of calls to the Company for termination to the Company's End Users or acceptance of calls from the Customer's End Users over Company-switched local exchange services or acceptance of 800 Data Base Access Service (see definition below) or other SAC codes (500, 700, 900) calls from the Company's End Users over Company-switched local exchange services constitutes a Constructive Order by the Customer to purchase switched access services as described and priced herein.

3.1.1 Ordering Conditions

Unless otherwise specified herein, all services offered under this tariff shall be ordered using an ASR. The format and terms of the ASR will be as specified in the industry Access Service Order Guidelines, unless otherwise specified herein. A Customer may order any number of services of the same type and between the same premises on a single ASR. All details for services for a particular order must be identical.

The Customer shall provide all information necessary for the Company to provide and bill for the requested service. When placing an order for Access Service, the Customer shall provide the following minimum information:

- A. Customer name and Premise(s) address(es);
- B. Billing name and address (when different from Customer name and address); and
- C. Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE, (CONT'D)

3.1 General, (cont'd)

3.1.2 Provision of Other Services

With the agreement of the Company, other services may subsequently be added to the ASR at any time, up to and including the service date for the Access Service.

3.2 Access Order

When a Customer requests new or additional Switched Access Service, one or more ASR's may be required. The number of orders required is dependent on the type of services and/or facilities being requested.

3.2.1 Access Service Date Intervals

Access Service Date Intervals will be negotiated on an individual case basis.

The Company will offer a Service Date based on the type and quantity of Access Services the Customer has requested.

SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE, (CONT'D)

3.2 Access Order, (cont'd)

[Reserved for Future Use]

SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE, (CONT'D)

3.2 Access Order, (cont'd)

3.2.2 Access Service Request Modifications

The Customer may request a modification of its ASR prior to the Service Commencement Date. All modifications must be in writing using the industry ASR process. The Company, in its sole discretion, may accept a verbal modification from the Customer. The Company will make every effort to accommodate a requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours.

3.2.3 Minimum Period of Service

The minimum period for which Access Service is provided and for which charges are applicable is one month.

A. The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Non-Recurring Charges will apply for the new service, and a new minimum period will be established:

1. A change in the identity of the Customer of record; or
2. A move by the Customer to a different building.

B. When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE, (CONT'D)**3.3 Supplementary Charges**

Customer Requested Due Date Change ^{1, 2}	ICB
Customer Requested Expedite ²	ICB
Cancellation (after 3 business days from order placement) ²	ICB
Design Change, DS0/DS1 ²	ICB
Design Change, DS3 and higher ²	ICB
Administrative Processing ²	ICB

¹ Company Due Date Change Policy - No due date change accepted at or after four (4) days prior to the current due date. If a Customer request is received during that time period, the supplemental charge will apply and, in addition, the billing will start on the current due date without exception.

² For services involving facilities leased from other telecommunications providers, Supplementary Charges will be priced on an Individual Case Basis, and will be based upon a pass-through of all charges assessed by other providers, and the Company's administrative costs.

SECTION 4 - SWITCHED ACCESS SERVICE**4.1 General**

Switched Access Service, which is available to Customers for their use in furnishing their services to end users, provides a two-point communications path between a Customer's Premises and an End User's Premises. It provides for the use of common terminating, switching and transport facilities. Switched Access Service provides the ability to originate calls from an End User's Premises to a Customer's Premises, and to terminate calls from a Customer's Premises to an End User's Premises.

Switched Access Service is available when originating or terminating calls from or to an end user which subscribes to the Company's Local Exchange Services.

Rates and charges are set forth in Section 5. The application of rates for Switched Access Service is described in Section 5.

4.2 Provision and Description of Switched Access Service Arrangements**4.2.1 Feature Group Access**

FG Access is provisioned at the DS-1 level and provides trunk-side access to Local Switching Center switches, for the Customer's use in originating and terminating communications. Basic FG Access service will be provided with SS7 Signaling.

Two types of Feature Group Access are available:

- A. **Tandem Connect Access:** This option applies when the customer has no direct facilities to the Company. All traffic is routed to and from the Company's local switching center via the Customer's tandem provider. Delivery of calls to, or acceptance of calls from, the Company's End User location(s) via Company-provided Tandem Connect Access services shall constitute a Constructive Order and an agreement by the Customer to purchase the Company's switched access services as described and priced herein. The Company reserves the right to require the Customer to submit an ASR for Tandem Connect Access.
- B. **Direct Connect Access:** The Company will provide facilities between the Customer's premises and the Company's local switching center. This transmission path is dedicated to the use of a single Customer. The Company requires the Customer to submit an ASR or comparable documentation for Direct Connect Access.

SECTION 4 - SWITCHED ACCESS SERVICE, (CONT'D)**4.2 Provision and Description of Switched Access Service Arrangements, (cont'd)****4.2.2 Manner of Provision**

Trunks used for Switched Access Service may be configured for one-way (either originating only or terminating only) or for two-way directionality. It is the Customer's responsibility to provide the Company with a usage demand estimate for the first 3 months of service. This demand estimate should be included with the access order information.

4.2.3 Call Types

The following Switched Access Service call types are available:¹

- A. Originating 101XXXX (FGD) Access
- B. Originating 800 FG Access
- C. Terminating FG Access

4.2.4 Originating 101XXXX FG Access

The access code for FG Access switching is a uniform access code of the form 101XXXX. A single access code will be the assigned number of all FG Access provided to the Customer by the Company. When the access code is used, FG Access switching also provides for dialing the digit 0 for access to the Customer's operator service and/or the end of dialing digit (#) for cut-through access to the Customer's premises. Originating service may also be available on a presubscription basis whereby the access code is not required (i.e., "1+" dialing).

¹ Other supported call types may include 500/700/900 access.

SECTION 4 - SWITCHED ACCESS SERVICE, (CONT'D)**4.2 Provision and Description of Switched Access Service Arrangements, (cont'd)****4.2.5 Originating 800 FG Access**

800 Data Base Access Service is a service offering utilizing originating Trunk side Switched Access Service. When an 8NN + NXX + XXXX call is originated by an End User, the Company will perform Customer identification based on screening of the full ten-digits of the 8NN number to determine the Customer location to which the call is to be routed.

4.2.6 Terminating FG Access

FG Access, when used in the terminating direction, may only be used to access end users who are subscribing to the Company's Local Exchange Services. Calls in the terminating direction will not be completed to 950-0XXX or 950-1XXX access codes, local operator assistance (0- and 0+), Directory Assistance, (411 or 555-1212) service codes 611 and 911 and 101XXXX access codes.

4.2.7 Local Number Portability Data Base Access

The Company's Local Number Portability (LNP) data base contains Location Routing Number (LRN) information for a telecommunication service user's choice of Local Service Provider by NXX code. Each LRN is unique to the local service provider's serving switch that will complete the call. Customers may access the Local Number Portability data base information.

When a Customer utilizes the Company's data base to receive LNP data base information, the Customer must specify, per access order, the LNP Point Code(s), Location Identification Code(s) and projected percent of interstate use that will access the Company's LNP data base. The Company's LNP data base records are available 7 days a week, 24 hours a day.

LNP data base information is proprietary and protected from unauthorized access. Customers may not store any LNP data base information in their own data base or elsewhere for any reason. The LNP data base is accessed on a call by call basis and cannot be used for purposes other than those functions described herein.

SECTION 4 - SWITCHED ACCESS SERVICE, (CONT'D)

4.3 Reports and Testing

- 4.3.1 Design Layout Report: At the request of the Customer, the Company will provide to the Customer the makeup of the facilities and services provided from the Customer's Premises to the first point of switching.
- 4.3.2 Acceptance Testing: At no additional charge, the Company will, at the Customer's request, cooperatively test, at the time of installation, the following parameters: loss, C-notched noise, C-message noise, 3-tone slope, d.c. continuity (if applicable) and operational signaling.

SECTION 5 - SWITCHED ACCESS RATESError! Bookmark not defined.

5.1 General

This section contains the specific regulations governing the rates and charges that apply for Switched Access Services:

There are three types of rates and charges that apply to Switched Access Service:

- Non-Recurring Charges: One-time charges that apply for a specific work activity.
- Recurring Charges: Fixed charges apply each month and depend on the number and type of facilities in place.
- Usage Charges: Charges that are applied on a per access minute basis. Usage rates are accumulated over a monthly period.

SECTION 5 - SWITCHED ACCESS RATES, (CONT'D)**5.2 Application of Rates**

Originating 101XXXX/8NN FG Access: Usage rates will apply to the total number of recorded minutes of use during the billing period. Usage rates will apply to both Tandem Connect Access and Direct Connect Access as set forth in 5.4.2. In addition, non-recurring rates will apply to Tandem Connect Access, and non-recurring and monthly recurring rates will apply to Direct Connect Access. These non-recurring and monthly recurring rates will be developed on an individual case basis (see Section 8).

Terminating FG Access: Usage rates will apply to the total number of recorded minutes of use during the billing period. Usage rates will apply to both Tandem Connect Access and Direct Connect Access as set forth in 5.4.2. In addition, non-recurring rates will apply to Tandem Connect Access, and non-recurring and monthly recurring rates will apply to Direct Connect Access. These non-recurring and monthly recurring rates will be developed on an individual case basis (see Section 8).

Originating 8NN FG Access Query: In addition to all other applicable usage charges, a data base query charge will apply per originating 8NN message.

LNP Data Base Access Query: In addition to all other applicable charges, a LNP Data Base Query Charge will apply per query when the Customer accesses the Company's LNP data base.

SECTION 5 - SWITCHED ACCESS RATES, (CONT'D)**5.3 Billing of Access Minutes**

When recording originating calls over FG Access with SS7 signaling, usage measurement begins with the transmission of the initial address message by the switch for direct trunk groups and with the receipt of an exit message by the switch for tandem trunk groups. The measurement of originating FG Access usage ends when the entry switch receives or sends a release message, whichever occurs first.

For terminating calls over FG Access with SS7 signaling, the measurement of access minutes begins when the terminating recording switch receives the initial address message from the terminating End User. On directly routed trunk groups or on tandem routed trunk groups, the Company switch receives the initial address message and sends the indication to the Customer in the form of an answer message. The measurement of terminating FG Access call usage ends when the entry switch receives or sends a release message, whichever occurs first.

SECTION 5 - SWITCHED ACCESS RATES, (CONT'D)

5.4 Rates and Charges

5.4.1 Non-Recurring and Monthly Recurring Charges

- | | | |
|----|---|-----|
| A. | Access Order Charge | ICB |
| B. | Service Implementation/Installation Charge | |
| | Direct Connect Access: | ICB |
| 2. | Tandem Connect Access: | |
| | Switched Trunk Installation (per trunk or signaling connection) | |
| | First | ICB |
| | Each Additional (same ASR as First) | ICB |
| C. | Monthly Recurring Charges | |
| 1. | Direct Connect Access: | ICB |
| 2. | Tandem Connect Access or Switched Transport: | N/A |

SECTION 5 - SWITCHED ACCESS RATES, (CONT'D)

5.4 Rates and Charges, (cont'd)

5.4.2 Switched Access

Originating 101XXXX FG Access:

LATA	Rate per MOU ¹	
	Tandem Connect	Direct Connect
Non – 8YY	\$0.03009	\$0.03009
8YY	Note 1	Note 1

(C)
(C)

Originating 8NN FG Access:

LATA	Rate per MOU ¹	
	Tandem Connect	Direct Connect
Non – 8YY	\$0.03009	\$0.03009
8YY	Note 1	Note 1

(C)
(C)

Terminating FG Access:

LATA	Rate per MOU	
	Tandem Connect	Direct Connect
All	Note 1	Note 1

Originating 8NN FG Access Query (in addition to all other applicable usage charges):

LATA	Rate per Query	
	Tandem Connect	Direct Connect
All		
Effective July 1, 2021	\$0.003500 (R)	\$0.0003500 (R)
Effective July 1, 2022	\$0.001850 (R)	\$0.001850 (R)
Effective July 1, 2023	\$0.000200 (R)	\$0.000200 (R)

(C)
|
(C)

LNP Data Base Access Query Charge

LATA	Rate per Query	
	Tandem Connect	Direct Connect
All	\$0.000747	\$0.000747

Note 1: See the Company's Access Services Tariff FCC No. 2 at the following link <http://fjallfoss.fcc.gov/cgi-bin/ws.exe/prod/ccb/etfs/mainmenu.hts>.

¹The per minute access rate composite is comprised of the following elements: Carrier Common Line, Tandem Switching, Tandem Switched Transport (assumed 5 mile average transport), Common Transport Multiplexing, Common Trunk Port, and Local Switching. The sum of these elements for originating switched access service is \$0.03009 [\$0.010633 + \$0.000293 + (\$0.000029*5) + \$0.005 + \$0.000358 + \$0.0013 + \$0.012362].

SECTION 6 - MISCELLANEOUS CHARGES

6.1 PIC Change Charge

Nonrecurring Charge per Change: \$3.00

SECTION 6 - MISCELLANEOUS CHARGES, (CONT'D)

6.2 Billing Name and Address

6.2.1 Service Description

Billing Name and Address (BNA) service provides account detail of the Company's customers to interexchange carriers, operator service providers, enhanced service providers, and any other provider of intrastate telecommunications services.

6.2.2 General

- A. Upon acceptance of an order for BNA service, the Company will furnish account detail for each working number submitted. Account detail consists of current data base information including the end user's billing name and billing address.
- B. Only current information which resides in the Company's data base will be provided. Customers ordering BNA service must accept BNA account detail on an "as is" basis.
- C. The Company will specify the location where requests for BNA service are to be received, and the format in which the requests are to be provided.
- D. The subscribing customer must agree that BNA information will not be resold or otherwise provided to any other person, corporation, partnership or entity, other than Customer's authorized billing agent, and that Billing Name and Address shall be used by Customer or Customer's authorized billing agent solely for billing its customers for using Customer's telecommunications services.

SECTION 6 - MISCELLANEOUS CHARGES, (CONT'D)

6.2 Billing Name and Address (Cont'd)

6.2.2 General (Cont'd)

- E. For calling card calls and collect and third party billed calls, Billing Name and Address for ANI service is not available on accounts of nonpublished/unlisted end users who, by request to the Company (which request may be submitted at any time), have specified that such information not be released.
- F. Manual Request
 - 1. The Company will provide BNA via manual request procedures.
 - 2. BNA service information will be provided by the Company in standard paper format via facsimile or first class U.S. mail.
 - 3. Wherever possible, the Company will provide Billing Name and Address for ANI data no later than ten (10) business days from the date of receipt of the customer's request. Availability of data may be delayed if errors exist in the request received from the customer.
 - 4. In situations where the customer requests more than forty (40) BNA records on a single order, the Company will provide the requested BNA information in a time frame mutually agreed to by the customer and the Company.

SECTION 6 - MISCELLANEOUS CHARGES, (CONT'D)

6.2 Billing Name and Address (Cont'd)

6.2.3 Rate Regulations

The number of BNA records for which charges apply will be accumulated by the Company, and billed to the customer on a monthly basis at the rates set forth in 6.2.4 following.

6.2.4 Rates and Charges

BNA
Request
Manual

Billing Name and Address for ANI

-	Per Order	\$50.00
-	Per Record (in addition to per Order charge)	\$ 0.35

SECTION 6 - MISCELLANEOUS CHARGES, (CONT'D)

[Reserved for Future Use]

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2nd Amended Advice Letter No. 3

SECTION 6 - MISCELLANEOUS CHARGES, (CONT'D)

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2nd Amended Advice Letter No. 3

SECTION 6 - MISCELLANEOUS CHARGES, (CONT'D)

[Reserved for Future Use]

SECTION 6 - MISCELLANEOUS CHARGES, (CONT'D)

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SECTION 7 - DEDICATED ACCESS SERVICE

The Company provides intrastate Dedicated Access Service for use as a stand-alone service, or in connection with other Company services. Dedicated Access Services are offered on a point-to-point basis. Each Dedicated Access Service is dedicated to the Customer and the entire usable bandwidth for each service is available to the Customer for their exclusive use.

Pricing for all Dedicated Access Services is on an Individual Case Basis (ICB).

SECTION 8 - SPECIAL ARRANGEMENTS**8.1 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on an Individual Case Basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service, or to establish rates for services for which the Company has not yet established generically tariffed rates. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

8.2 Contracts

The Company may provide any of the services offered under this tariff, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this tariff do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract.

Services provided under contract are not eligible for any promotional offerings which may be offered by the Company from time to time.